

Serial #: 09/471,935; Docket 060021-331201  
In reply to Office action mailed: 20 January 2004  
Page: 2 of 8

**Amendments to the Title/Specification**

Please amend the title by amending page 1, lines 1-3 of the specification as follows:

~~A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR CONTROLLING DATA~~  
COLLECTION, MANIPULATION AND STORAGE ON A NETWORK WITH SERVICE ASSURANCE  
CAPABILITIES.